PETER J. GOULGINAL

Attorney at Law P.O. Box 31326 SANTA FE, NM 87594-1326 RECEIVED & INSPECTED

SEP 2 3 2005

FCC - MAILROOM

FAX (505) 988-5802 EMAIL pgouldlaw@aol.com

Telephone (505) 988-4804

VIA FCC E-FILING AND FEDERAL EXPRESS DELIVERY

September 22, 2005

Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12th Street SW Washington, DC 20554

RE: UPDATED SUBSCRIBER NOTIFICATION AND ACKNOWLEDGEMENT STATUS AND COMPLIANCE REPORT; WC DOCKET NO. 05-196

Pursuant to Commission's Public Notice DA 05-2358, issued August 26, 2005, in the above-referenced Docket No. 05-196, please accept this original and four copies of One Connect IP's Updated Subscriber Notification and Acknowledgement Status and Compliance Report. An extra copy of this letter and the Compliance Report is included in the FEDEX delivery package to be time-stamped and returned to me in the enclosed, pre-addressed, postage prepaid envelope. As noted above, this cover letter and the Updated Report were also e-filed on September 22, 2005.

If you have any questions, or if I may provide you with additional information, please do not hesitate to contact me. Thank you for your attention to this matter.

Sincerel

eter J. Gould, Esq Attorney/for One Connect IP

Enclosures

cc:

Robert Pratt, CEO One Connect IP

Mr. Byron McCoy (via email)

Ms. Kathy Berthot (via email)

Ms. Janice Myles (via email)

Best Copy and Printing, Inc. (via email)

No. of Copies rech. 0 + 7 List A8005



RECEIVED & INSPECTED

SEP 2 3 2005

FCC - MAILROOM

September 22, 2005

Marlene H. Dortch Office of the Secretary Federal Communications Commission 445 12th Street SW Washington, DC 20554

UPDATED SUBSCRIBER NOTIFICATION AND ACKNOWLEDGEMENT STATUS AND COMPLIANCE REPORT WC DOCKET NO. 05-196

One Connect IP hereby submits this Updated Subscriber Notification and Acknowledgement Status and Compliance Report in compliance with the Commission's Public Notice DA 05-2358, issued August 26, 2005, in the above-referenced Docket No. 05-196.

1. A detailed description of all actions the provider has taken to specifically advise every subscriber, prominently and in plain language, of the circumstances under which E911 service may not be available through the interconnected VoIP service and/or may be in some way limited by comparison to traditional E911 service. This information should include, but is not limited to, relevant dates and methods of contact with subscribers (i.e., e-mail, U. S. mail)

One Connect IP has taken, and is taking, the following specific steps to meet the September 28, 2005 compliance deadline:

- 1. Call each customer and explain the purpose and mandatory compliance related to 911 calling limitations on VoIP service. <u>Began 9/16/05; 100% Completed 9/21/05</u>
- 2. E-mail each customer a 911 Advisory Notice and request their signature, acknowledging their understanding of the 911 calling limitations of VoIP service. Began 9/16/05; 100% Completed 9/21/05
- 3. Request the customer to fax and mail the signed 911 Advisory Notice the same day we contact the customer. Began 9/16/05; 100% Completed 9/21/05
- 4. If a signed 911 Advisory Notice is not received two (2) days after the initial customer call, One Connect IP will contact the customer again and explain the importance of providing the signed document to the Company. Began 9/21/05 and still ongoing

UPDATED SUBSCRIBER NOTIFICATION AND ACKNOWLEDGEMENT STATUS AND COMPLIANCE REPORT WC DOCKET NO. 05-196 SEPTEMBER 22, 2005 PAGE 2

- 5. If a signed 911 Advisory Notice is not received by fax or mail subsequent to the second call, the customer will be directly contacted by the President of Operations who will send a representative to the customer location to secure a signed copy of the Advisory Notice. Began 9/21/05 and still ongoing
- 2. A quantification of how many of the provider's subscribers, on a percentage basis, have submitted an affirmative acknowledgement, as of the date of the report, and an estimation of the percentage of subscribers from whom they do not expect to receive an acknowledgement by September 28, 2005

The process to secure signed Advisory Notices from all customers began on September 16, 2005. Reported results through September 21, 2005 are as follows:

State	# Customers	# Customers Contacted	% Customers Contacted	# Signed Documents	% Signed Documents
New Mexico	55	55	100%	20	36.7%
Idaho	85	85	100%	22	25.9%
Total	140	140	100%	42	30.0%

One Connect IP expects to receive signed 911 Advisory Notices from 100% of its customers by September 28, 2005. Please note that the accurate total number of One Connect IP's customers is 140 rather that "approximately 145" as first reported.

3. A detailed description of whether and how the provider has distributed to all subscribers warning stickers or other appropriate labels warning subscribers if E911 service may be limited or not available and instructing the subscriber to place them on and/or near the customer premises equipment used in connection with the interconnected VoIP service. This information should include, but is not limited to, relevant dates and methods of contact with subscribers (i.e., e-mail, U. S. mail)

One Connect has had some difficulty finding a printer who could provision the Warning Stickers in a timely fashion. The Company expects the stickers to be printed and mailed the date of this Updated Report. With that mailing, One Connect IP will request an email confirmation from the customer that the Warning Stickers have been placed on each phone.

4. A quantification of how many subscribers, on a percentage basis, to whom the provider did not send the advisory described in the first bullet above and/or to whom the provider did not send warning stickers or other appropriate label as identified in the bullet immediately above

See Response Nos. 1 -3, above.

UPDATED SUBSCRIBER NOTIFICATION AND ACKNOWLEDGEMENT STATUS AND COMPLIANCE REPORT WC DOCKET NO. 05-196 SEPTEMBER 22, 2005 PAGE 3

5. A detailed description of any and all actions the provider plans on taking towards any of its subscribers that do not affirmatively acknowledge having received and understood the advisory, including, but not limited to, disconnecting the subscriber's VoIP service with the Company no later than August 30, 2005;

One Connect IP has made, and will continue to make, the customer contacts described in Response No. 1, above. The 911 Advisory Notice sent to all customers specifically informed them that non-compliance could subject their VoIP service to disconnection. One Connect IP representatives have personally visited, and will continue to visit, any customer that has not yet acknowledged the 911 Advisory Notice prior to disconnecting any customer's service.

6. A detailed description of how the provider is currently maintaining any acknowledgements received from its subscribers

One Connect IP described the Tracking Document it is using to record customer contacts in the prior Report. As that Tracking Document contains proprietary, trade secret information (i.e., customer names and contact information) it is not being provided with this Updated Report. One Connect IP will file the Tracking Document under seal, pursuant to an appropriate protective order, if requested to do so by the Commission.

7. The name, title, address, phone number, and e-mail address of the person(s) responsible for the Company's compliance efforts with the *VoIP E911 Order*.

Ben A. Romero
President – Operations
1730 Montaño Road NW, Ste. D
Albuquerque, NM 87107
505-246-4668 Tel.
505-246-7797 Fax
benaromero@oneconnectip.com

Robert Pratt
Chief Executive Officer
1730 Montaño Road NW, Ste. D
Albuquerque, NM 87107
505-345-5252 Tel.
505-246-5253 Fax
rpratt@oneconnectip.com